

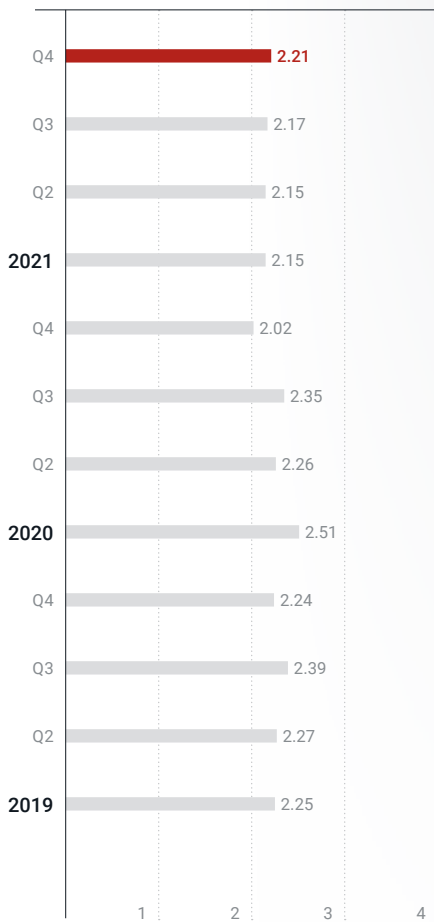


NWYC Q4 2021
QUARTERLY INDEX

High Inflation *a* Problem for Small Businesses

Small Business Sentiment Towards Congress

2.21 Combined Index Score



Inflation is affecting 98% of business costs and pricing for products and services for small business owners

Top 3 Hindrances to Growth

35%

Finding qualified workers

19%

High inflation on raw materials and equipment

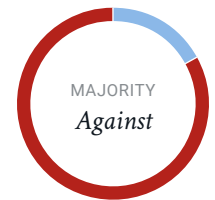
11%

Uncertain about the future of the economy

Additional Federal Support

17% of small businesses think additional financial support from the federal government **would help** their business

83% think additional financial support from the federal government **would not help** their business



Supply Chain Issues

88%

have **seen a disruption** of services due to problems with the supply chain

48%

think supply chain issues will persist for **more than a year**

28%

say they foresee supply chain issues easing in **2-5 years**

Small Business Sentiment

46% of small businesses are **maintaining** at pre-pandemic levels

44% are **still behind** on all aspects and see challenges ahead

10% are **growing**



Remote Work Policy

90% of small businesses are working **in-person**

9% are offering a **hybrid model** of in-person and work from home

<1% have moved to strictly a **work from home/remote** operation

